

FlexWBL Satisfaction Survey Report

Workshop on FlexWBL Framework

28-30th of April, 2021

This report summarizes the results of the survey conducted among the partners to evaluate the organizational effectiveness of the online Workshop on FlexWBL Framework. The workshop was organized by the Private University of Education of the Diocese of Linz on 28-30th of April, 2021. The survey is a part of WP3: Quality assurance and evaluation aimed at collecting feedback and suggestions for further improvement of meetings organized within the FlexWBL Project.

Methodology

The survey was conducted from May 20th till 31st of May 2021 through online questionnaire. The evaluation was anonymous with general questions, allowing the participants to express their opinion honestly, while the name of the institution was required to calculate the participation rate and was available only to the WP3 Leader. The questions were both structured, with optional choices and open, allowing the respondents to express their opinions on the organizational and content-related issues of the workshop and give useful recommendations for the improvement of the upcoming meetings.

Overall, 14 participants filled in the questionnaire: at least one representative from each partner institution took part in the evaluation (Figure 1).

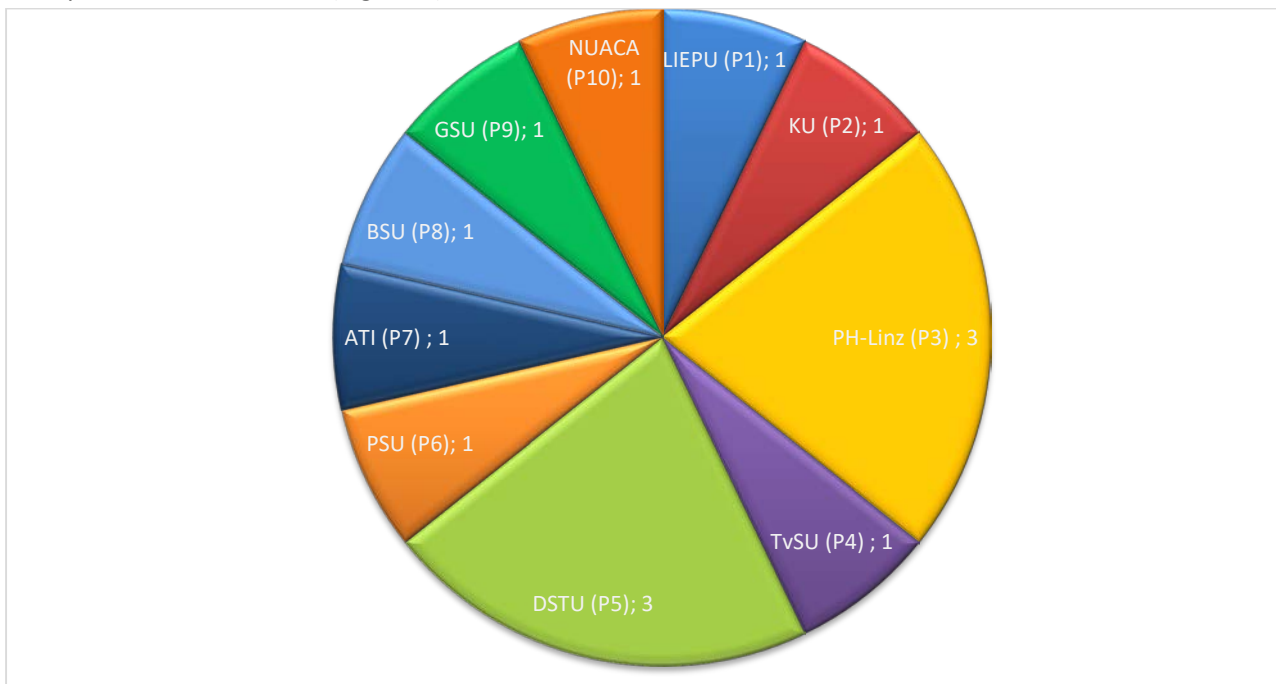


Figure 1. Institution participation rate in the survey

1. What is your level of satisfaction for the 3-day Workshop?

Generally, the 3-day online Workshop on FlexWBL Framework was organized successfully, as it is shown in the Figure 2, majority of the respondents (71,5%) were very satisfied with the workshop, 21, 4% - were satisfied and only 7.1 % were neither satisfied nor dissatisfied with the workshop.

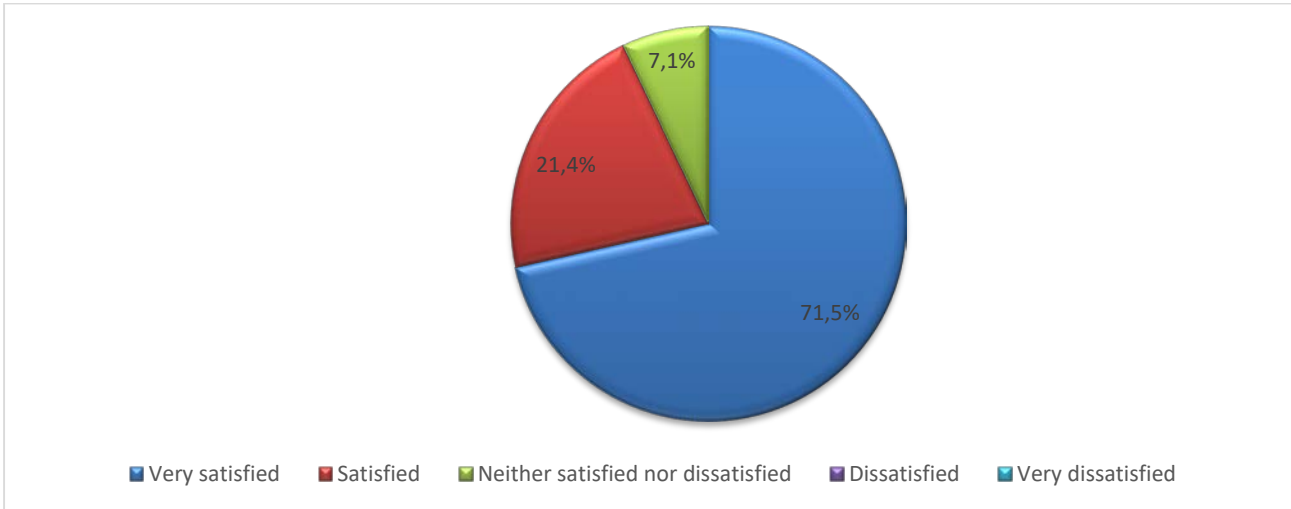


Figure 2. Level of satisfaction for the 3-day Workshop

2. How satisfied were you with the organizational part of the workshop?

In general, according to respondents' feedback the organizational aspects of the workshop were very satisfying. As it is illustrated in the Figure 3, most of the respondents were very satisfied with the agenda provision and content, online registration, scheduling and timing. All the respondents were very satisfied with the choice of virtual meeting platform /ZOOM/.

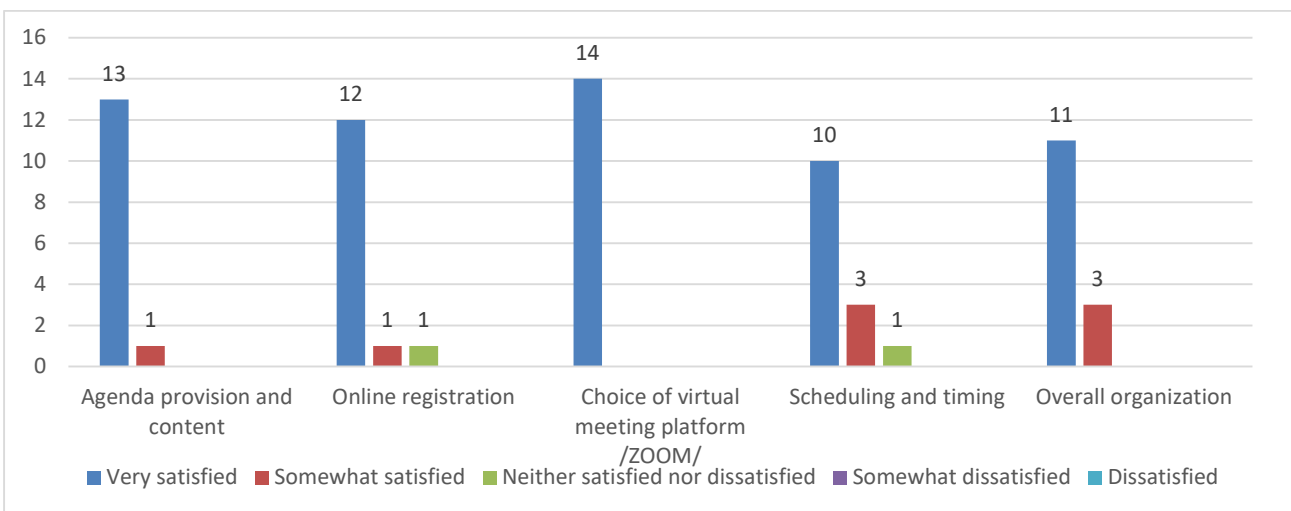


Figure 3. Level of satisfaction for the organizational part of the Workshop



3. Please indicate your overall satisfaction with the following aspects of the meeting.

This part of the survey aimed at evaluating the content-related aspects of the workshop, such as clarity of the workshop objectives, delivery of presentations, discussions during the workshop, groupworks, development of materials during the workshop, etc (Figure 4).

According to Participants reflections, overall, they were more than satisfied with the workshop in terms of clarity of the workshop objectives, speakers and delivery of presentations, discussions, groupworks, development of materials during the workshop, usability of the ownCloud platform.

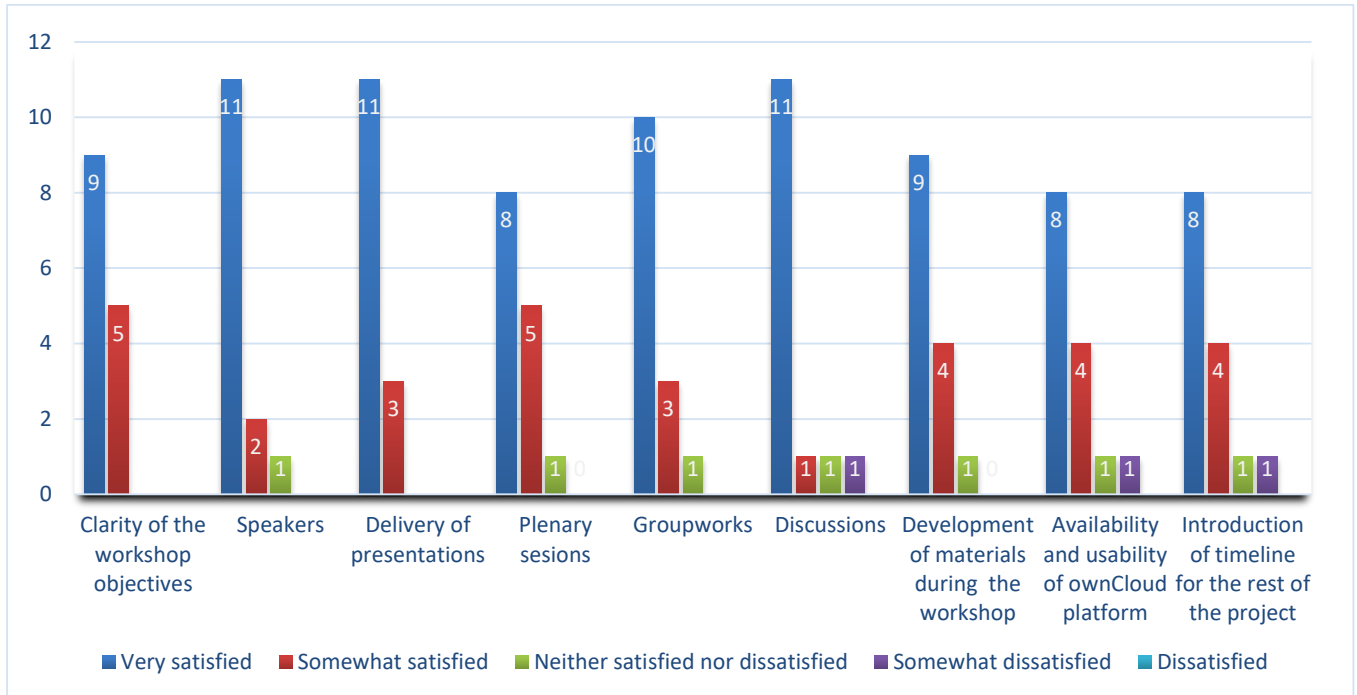


Figure 4. Level of satisfaction in several aspects.

4. What did you like/dislike about the Workshop? What should be improved for the next time? Please explain. Comments and recommendation.

This section of the survey was aimed to reveal and determine the main difficulties and steps to be taken for improvement and better organization of the project’s activities in future, as well as to fulfill project objectives.

Generally, the partners were satisfied with the organization of the meeting considering that the comments and feedbacks were aimed at getting better cooperation and results in the future.

According to the comments, participants stated the good organization and moderation of the workshop, considering that it is much more difficult to conduct online workshops rather than face-to-face meetings. Face-to-face workshops are easier to organise (concerning time, attendance etc.) and issues are easier to clarify than in online workshops. In this regard, it was recommended to organize the workshop with 2-3 hours per day during the whole week, as the online workshop cannot follow the timeline of face-to-face meetings, there is no way to set aside all regular work for 3 days without leaving the office; such events need slower pace and more time in between key elements.



It was stated that the workshop was very useful and summarised the research carried out to develop authentic project WBL framework. A lot of qualitative guiding documents (Manual +Annexes) were prepared by Private University of Education of the Diocese of Linz which are highly required. It was also pointed out the quality of the guiding material on WBL framework and its implementation prepared by PUE of the Diocese of Linz, the good structure of this material and availability in ownCloud. Now it will be used by Partners as guiding document to implement WBL at home institutions and ensure creating the WBL environment.

The engagement of the people in the plenary session was also very good as well as the cooperation between the partners. At the plenary sessions it would be better to include more experts on various aspects of WBL implementation, involve European interpretations and explanations of implementing WBL methods and practices.

The idea of groupworks was welcomed and considered very interesting and effective. Groupworks provided the possibility to have a "real" mini-group discussion - just like in the offline format. It was very interactive despite the remote mode, mostly everyone was involved in it. But sometimes during the group work it was not clear for trainees what particular part of the document is under discussion and what result is required from trainees by the end of the group work.

Regarding the technical part of the workshop, there were some technical problems and some of the participants got disconnected from time to time but these are "typical" disadvantages of the distant technologies. Some problems were with the use of ownCloud platform, but it was solved easily.

Summarizing all the comments by the partners, the following recommendations should be considered for future events:

- to keep groupworks format for further training events,
- to engage to more expert speakers, particularly on various aspects of WBL implementation,
- to explore more real case studies,
- to involve the key experts in each groupwork for instructions and clarifications,
- to use more visual effects, e.g., watching some relevant videos etc. The online format requires more visualization for better perception,
- to organize the workshop with 2-3 hours per day during the whole week.